"Express Mail" mailing label number EV327175834US

Date of	Deposit	October	29.	2003
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Our Case No. 8285/639 T00393-D1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)		
Douglas F. Reynolds)		
Serial No. to be assigned	Examiner of parent: Roland G. Foster		
Serial No. of Parent: 10/202,495	Group Art Unit of Parent: 2645		
Filing Date of Parent: July 24, 2002))		
For VOICE OVER IP METHOD FOR DEVELOPING INTERACTIVE VOICE RESPONSE SYSTEM)		

PRELIMINARY AMENDMENT

Commissioner for Patents Box 1450 Arlington, VA 22313-1450

Dear Sir:

Prior to calculation of the filing fee, please amend the application as indicated below.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 3 of this paper.